

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S118	3	"6735597"	US-PGPUB; USPAT	SAME	OFF	2010/03/26 01:14
S119	37	"6356841"	US-PGPUB; USPAT	SAME	OFF	2010/03/26 11:28
S121	13	service report categoriz\$3 (integrat\$3 or combin\$3)	US-PGPUB; USPAT	SAME	OFF	2010/03/26 15:01
S120	26	integrate service report and help desk	US-PGPUB; USPAT	SAME	OFF	2010/03/26 15:01
S123	6	((("20040088411") or ("20020116243") or ("20020123983") or ("20030088456") or ("20010047270") or ("6370544"))).PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2010/03/26 16:32
S122	1	((("20040088411") or ("20020116243") or ("20020123983") or ("20030088456") or ("20010047270") or ("6370544"))).PN.	USPAT; USOCR	OR	OFF	2010/03/26 16:32
S124	1	("7003560").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2010/03/26 16:35
S126	1	"11562618"	US-PGPUB	OR	OFF	2010/03/26 17:17
S125	0	"11562618"	USPAT	OR	OFF	2010/03/26 17:17
S127	1	"20030088456"	US-PGPUB	OR	OFF	2010/03/26 23:14
S129	12	("20020049608"   "20020069102"   "20020178095"   "20030171945"   "5249300"   "5893083"   "6028997"   "6065099"   "6249769"   "6311175"   "6393387"   "6065009"). PN.	US-PGPUB; USPAT	OR	OFF	2010/03/26 23:48

S128	4	("20020049608"   "20020069102"   "20020178095"   "20030171945"   "5249300"   "5893083"   "6028997"   "6065099"   "6249769"   "6311175"   "6393387"   "6065009"). PN.	US-PGPUB	OR	OFF	2010/03/26 23:48
L2	414	integrate service table	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:00
L1	148	service report categoriz\$3	US-PGPUB; USPAT	SAME	OFF	2010/03/27 12:00
L5	23	categoriz\$3 problems table monitor	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:01
L4	3	"20020116243"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:01
L3	17	(categoriz\$3 or sort\$3) data creat\$3 table report and ("help desk" or helpdesk)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:01
L6	4	"6735597"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:05
L7	9	service report categoriz\$3 integrat\$3	US-PGPUB; USPAT	SAME	OFF	2010/03/27 12:50
L9	5	categoriz\$3 data create table report and help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:52

L8	61	category\$3 data create table report	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:52
L10	96	create table report and help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:53
L11	23	create table report and service help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 12:57
L12	27	escalation service help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 13:00
L33	1	integration and report (real adj time) and ((help adj desk) and escalation) and 707/104.1	US-PGPUB; USPAT	SAME	OFF	2010/03/27 13:16
L32	0	integration and report (real adj time) and ((help adj desk) and escalation) and (707/705 or 707/999.107).ccls.	US-PGPUB; USPAT	SAME	OFF	2010/03/27 13:16
L31	0	integration and report (real adj time) and ((help adj desk) and escalation) and (707/705 707/999.107).ccls.	US-PGPUB; USPAT	SAME	OFF	2010/03/27 13:16
L34	13	(coughlin-bruce-m hasan-raheem-a monamara-william-j shea-r-craig jimenez-james-u).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/03/27 13:18
L37	0	"siemens corporation".as. and service help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	SAME	OFF	2010/03/27 13:19

L36	116739	"siemens corporation".as. and help desk	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/03/27 13:19
L35	144	"siemens corporation".as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2010/03/27 13:19

3/ 27/ 2010 1:19:41 PM

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